IN THE CLAIMS

Claims 1-21 (cancelled)

Claim 22 (new) A method for creating a technical framework for use in delivering a specific set of information technology services for a customer, comprising the steps of:

determining a solution scope for the technical framework to be created, the solution scope guided by an information technology services contract with the customer, the solution scope based on common practices for delivering certain types of information technology services;

mapping the customer's existing equipment to lowest level abstractions of architectural building blocks in a technical model, the technical model describing people, processes, tools and information used to deliver specific services to customers, the architectural building blocks comprising architectural components that are sufficiently modular and bounded to be described as self-contained entities;

creating a list of design objects as a function of the solution scope for the technical framework, the design objects based on logical groupings of architectural building blocks, including software and hardware components; and

designating relationships between the design objects as a function of the solution scope and the specific set of information technology services for the customer.

Claim 23 (new) A technical framework for use in delivering a specific set of information technology services for a customer, comprising the steps of:

a solution scope determined for the technical framework to be created, the solution scope guided by an information technology services contract with the customer, the solution scope based on common practices for delivering certain types of information technology services;

a mapping of the customer's existing equipment to lowest level abstractions of architectural building blocks in a technical model, the technical model describing people, processes, tools and information used to deliver specific services to customers, and the architectural building blocks comprising architectural components that are sufficiently modular and bounded to be described as self-contained entities;

a list of design objects created as a function of the solution scope for the technical framework, the design objects based on logical groupings of architectural building blocks, including software and hardware components;

designated relationships between the design objects as a function of the solution scope and the specific set of information technology services for the customer; and

a detailed technical design developed for the information technology services for the customer based on tool selection criteria that are dependent upon the list of design objects and the designated relationships between the design objects.

Claim 24 (new). A computer program product for storage on a computer readable medium and operable for creating a technical framework for use and delivering a specific set of information technology services for a customer, comprising the program steps of:

determining a solution scope for the technical framework to be created, the solution scope guided by an information technology services contract with the customer, the solution scope based on common practices for delivering certain types of information technology services;

mapping the customer's existing equipment to lowest level abstractions of architectural building blocks in a technical model, the technical model describing people, processes, tools and information used to deliver specific services to customers, and the architectural building blocks comprising architectural components that are sufficiently modular and bounded to be described as self-contained entities;

creating a list of design objects as a function of the solution scope for the technical framework, the design objects based on logical groupings of architectural building blocks, including software and hardware components; and

designating relationships between the design objects as a function of the solution scope and the specific set of information technology services for the customer.

Claim 25 (new) A data processing system operable for creating a technical framework for use in delivering a specific set of information technology services for a customer, comprising:

a processor;

an input device;

an output device;

a memory unit; and

a bus system for coupling the processor to the input device, output device, and memory unit, the processor further comprising:

circuitry for determining a solution scope for the technical framework to be created, the solution scope guided by an information technology services contract with the customer, the solution scope based on common practices for delivering certain types of information technology services;

circuitry for mapping the customer's existing equipment to lowest level abstractions of architectural building blocks in a technical model, the technical model describing people, processes, tools and information used to deliver specific services to customers, and the architectural building blocks comprising architectural components that are sufficiently modular and bounded to be described as self-contained entities;

circuitry for creating a list of design objects as a function of the solution scope for the technical framework, the design objects based on logical groupings of architectural building blocks, including software and hardware components; and

circuitry for designating relationships between the design objects as a function of the solution scope and the specific set of information technology services for the customer.